

Downtown Resource Guide

Welcome!

There are many benefits of living and working in downtown Sioux City. The downtown area is full of exciting dining and entertainment options, many within walking distance. Citizens can take comfort in knowing that they are close to emergency services (police, fire, hospital) as well as their place of work. The Sioux City Police Department has created this resource guide to pledge our commitment to providing positive and professional policing services to all our businesses and citizens who call Downtown Sioux City home.

We encourage you to use the information provided to personally connect with the service providers and officers that serve your district.

D 3 Sergeants west of Douglas Street and South of 14th Street

Sgt. Bill Melville

wmelville@sioux-city.org

712-253-3355

Sgt. Tom Gill

tgill@sioux-city.org

712-560-6887

D4 Sergeants east of Douglas Street

Sgt. Mark Huberty

mhuberty@sioux-city.org

712-333-1125

Sgt. Jay Hoogendyk

jhoogendyk@sioux-city.org

712-898-5889

Lt. Jeremy McClure

CTP Commander

jmccclure@sioux-city.org

712-202-3990

Capt. Judy Kellen

Support Services

jkellen@sioux-city.org

712-279-6440

Rex Mueller

Chief of Police

601 Douglas Street

Sioux City, IA 51101

Problem Solving

Despite all the benefits and advantages of living and working downtown, occasionally you may encounter nuisances or situations where you need assistance. If you are dealing with any of the following items, it is suggested that you call the listed service providers for assistance.

Emergency (911)

Emergency situations are best handled with a call to 911. The dispatcher will send the appropriate units to respond (ex- police, fire, ems). These situations may involve injuries, medical emergencies, accidents, physical violence or disturbances.

Non-Emergency (712) 279-6960

In situations where non-emergency crimes are encountered or need reporting, the Police Department should be called.

This may involve such things as...

- Past tense assaults, threats, and harassment
- Thefts, trespassing, vandalism (criminal mischief)
- Littering, panhandling, public intoxication, disorderly conduct, loud music/noise
- Parking problems, municipal code violations/permits, abandoned vehicles

Other non-emergency questions can likely be directed to resources other than first responders. City Clerk for assistance. Examples include...

- Stray/Nuisance animals (Animal Control)
- Building codes and permits, inspection services (City Clerk)

Transients

Be aware of the common laws typically broken by transients and understand what elements police will need to enforce these laws. For example, here is an excerpt from the Criminal Trespass code:

“Entering or remaining upon or in property without justification after being notified or requested to abstain from entering or to remove or vacate therefrom by the owner, lessee, or person in lawful possession, or the agent or employee of the owner, lessee, or person in lawful possession, or by any peace officer, magistrate, or public employee whose duty it is to supervise the use or maintenance of the property.”

In this case, in order for law enforcement to be able to enforce criminal trespass immediately upon arriving to the business (and remove the offender) it is necessary that personnel from the business have first advised the unwanted persons to leave the property. When the transient does not leave after being requested to do so, one of the elements of the crime has been fulfilled and the enforcement can proceed.

- Be consistent in dealing with transients. All employees from various shifts should give the same message and act the same. For example, when the day shift employees adopt a “zero-tolerance” policy, only to find that the overnight crew acts completely different, this inconsistency only prolongs the problems.
- Ensure proper signage and notifications are posted on business property (doors, gates, parking lots, etc.)
- Look at your facility design (Lighting, barriers, landscaping, locked doors, etc.) to make the property less of an attractive nuisance to would-be trespassers.
- If current staff is not able to perform security related tasks, (ex- 24/7 patrol of site) consider hiring private security.
- Keep in mind when dealing with transients, there may be unseen health and safety concerns to staff and customers presented by the transients (intoxication, mental health issues, biohazards and possible weapons)
- Obtain quality video surveillance equipment to aid in preventing problems, oversee a safe environment for staff and customers, identify suspects and ultimately prosecute offenders.
- Do not allow transient subjects to make any “footholds” on the property. No sleeping bags, no tents, no bags, no personal items should be allowed to remain on your property or be kept on the property.
- Trash should be removed as soon as possible, and any vandalism immediately repaired.
- Do not offer cash, food, clothing, or other resources to the transients. There are numerous charitable local agencies that are set up to provide for all the basic needs of the transients. The transients know where to get free meals and despite your intentions, may use the money provided to purchase illicit substances.

Resources for the Homeless Population

Below are a variety of immediate resources available for those that are experiencing homeless. In addition, there is a flyer attached to the back of this resource guide. Please feel free to make copies of the flyer and provide it to those you may encounter who are homeless.

- Help Finding Permanent Housing
 - Call 1-833-739-0065
 - A local contact will be available December 1, 2022
- Somewhere to Sleep Tonight
 - Warming Shelter: 916 Nebraska Street / 712-255-0084
 - Gospel Mission: 500 Bluff Street / 712-255-1769
- Hot Meal
 - Gospel Mission: 500 Bluff Street / 712-255-1769. Three meals each day.
 - Siouxland Soup Kitchen: 717 West 7th Street / 712-258-0027. Dinner served each weekday.
- Assistance Relocating Back Home or to Another City
 - Stop by 521 Nebraska Street Weekdays from 8:00 a.m. to 4:30 p.m.

Providers & Resources

Police

<https://www.siouxcitypolice.com>

Non-Emergency 712-279-6960

Records 712-279-6440

Fire Department/EMS

<https://www.sioux-city.org/FireRescue>

Emergency 911

Administration 712-279-6314

Animal control

<https://www.sioux-city.org/AnimalControl>

712-279-6170

Siouxland Chamber of Commerce

<https://www.siouxlandchamber.com>

712-255-7903

MercyOne

<https://www.mercyone.org/siouxland>

712-279-2010

Unity Point

<https://www.unitypoint.org/siouxcity/Default.aspx>

712-279-3500

Legal aid

<https://www.iowalegalaid.org/>

800-532-1275

City of Sioux City Resident Guide

<https://www.sioux-city.org/ResidentsGuide>

City of Sioux City Phone Directory

<https://www.sioux-city.org/PhoneDirectory>